



## Level 2 Auto-care Technician

**PRESTON'S**  
**COLLEGE** 

An Auto-care Technician carries out a range of services and repairs to cars, car derived vans and light goods vehicles, working in an Auto-care or "Fast-Fit" Centre, which may be part of a national chain or operated by a regional/local independent group/owner. An Auto-care Technician requires a unique combination of technical, retail and customer service skills. They will use a range of tools, measuring and diagnostic equipment to identify & repair simple system faults. The Auto-care Technician has to demonstrate excellent telephone, customer handling (including how to handle difficult customers and deal with customer disappointment) and effective sales skills, as well as strong problem solving and self-organisation skills.

### What will I learn?

An example of some of the skills an Auto-care Technician will gain includes:

- Maintaining a healthy and safe workplace, including the maintenance of key equipment
- Stock procedures including dealing with routine stock deliveries, placing stock into storage and more
- Carrying out vehicle safety inspections and routine maintenance in line with manufacturer's specifications
- Making recommendations to customers based on the results of inspections, ensuring that sales recommendations are accurate and fully costed
- Carry out replacement/repair and balancing of a range of light vehicle tyres
- Carry out the replacement of components on a specific range of vehicle systems including steering & suspension, braking systems, battery & charging systems, exhaust systems and air-conditioning systems
- Use a range of specialist tools & equipment, mechanical & electrical measuring tools and diagnostic equipment

### How will I be taught?

You will be taught in the workplace but will be based at College one day per week in our purpose built Automotive workshop. Lessons will be a 50/50 split between the classroom and the workshop.

### What can I do next?

On completion of this Standard you will be eligible to apply for IMI membership as a Registered Young Professional or an Associate Member.

### How will I be assessed?

Prior to the end point assessment the apprentice will be assessed by:

- Record of work activities undertaken
- Copies of assignments & projects
- Record of achieved competencies
- Evidence of CPD

The end point assessment will comprise:

- Knowledge assessments
- Practical observation
- Professional review

### What are the entry requirements?

All Apprenticeships require an initial assessment (Maths & English), interview and employment in the industry. Apprentices without Level 1 English and Maths will need to achieve this level and take the test for Level 2 prior to taking their apprenticeship end-point assessment.

**For an Application Form or further information  
about this course please call the Advice Centre 01772 22 55 22  
or email [info@preston.ac.uk](mailto:info@preston.ac.uk)**